



### **Why ride VRT-RufBus?**

#### **Whats different compared to a normal bus?**

The VRT-RufBus operates mainly in the countryside and in areas where regular busses are not always needed because of sparse population, bad road infrastructure or simply because not enough people have demanded public transport in the past.

Thanks to the RufBus services the VRT (the transportation authority) can provide public transportation, even in rural areas and areas with a sparse population. Until 2025 the VRT has planned an even more extensive RufBus Network so that every region can benefit from the extension

If you see this symbol (📅) be sure to know that you have to reserve a seat at least one hour before departure. Turn the page for more information.

## RufBus: Mobility for rural areas

In many towns and villages in the VRT area you can order RufBusses that pick you up at your bus stop. All you need to do is order them at least one hour in advance. You can order RufBus Busses with the [App VRT Fahrplan](#) or [VRT-Fahrplanauskunft](#) on the VRT website.

A RufBus may look like a normal bus (for example: if many people booked them more than 24 hours in advance) or a small van or even a taxi. It depends on how many people have reserved a seat. A RufBus operates a normal schedule and stops at the normal bus stops, although only if you have booked them at least one hour before departure.

Groups of 8 people upwards have to order at least 24 hours before departure via phone. We recommend you buy your normal bus ticket in advance through the App– if this isn't possible, you can ask your RufBus driver to sell you a VRT-ticket as well. You can only book a RufBus if there are no other regular bus routes from your start to your end station.

### How to reserve your seat in a RufBus.

#### 1. Find your connection


- At your bus stop, in the App „VRT Fahrplan“ or online at [VRT-Fahrplanauskunft](#): choose the option with the telephone handset sign (☎)

#### 2. Reserve your seat in time

- At least 60 minutes before departure
- Click on the button „Online-Buchung“
- Sign in (or register if you reserve for the first time)
- Enter for how many people you want to reserve a seat, if you have luggage, a wheelchair etc

- Reserve by clicking „RufBus buchen“. You will get an eMail confirming your seat immediately. If your plans change and you don't need your ride anymore, please click on the „stornieren“ button in your eMail so other people can use your seat.
- Groups from 8 people and more have to reserve their seats via phone between Monday and Friday from 8 to 18 o'clock. By calling the following phone number: 0049 6 51/999 878 99.
- Permanent booking for recurring rides (for example to work or school or kindergarden) need to be reserved via telephone as well. This is the phone number: 0049 6 51/999 878 99.

#### 3. How to recognize the RufBus

- RufBusses, bus stops and the rides in the connections schedule all show the little telephone handset sign (☎) or the logo 
- Even a normal taxi car can be your RufBus

#### 4. Buying your ticket

- After reserving your seat you still need to buy your ticket
- If you already have a monthly ticket for this connection you will need no further ticket purchase
- If you don't have a ticket yet, you can buy it from your driver or buy it in the App „VRT Fahrplan“
- The fare for VRT Rufbuses are identical to the normal bus fares

For more information, visit [www.vrt-info.de/rufbus](http://www.vrt-info.de/rufbus)